

Reaching Home:

Saint John Homelessness Plan

2019 – 2024

Note:

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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1. Community Engagement

Please identify the steps taken to engage your community stakeholders in developing this plan.¹

Coordinated Access System, Chronic Homelessness reduction of 50% in ten years, flexibilities around Housing First investment targets

The CE for the designated community of Saint John has actively engaged and consulted with community stakeholders on Reaching Home for over a year. Since the initial release of the recommendations of the National Advisory Committee on the re-design of HPS and through to the release of the official community planning processes and directives. The CE for the designated community, has engaged and consulted with the indigenous community entity-the Bathurst Youth Centre to ensure funding streams are being invested in alignment and that National priorities of seeing overall reductions in indigenous homelessness are part of the planning and implementation process.

June 5, 2018: CE reviewed recommendations of the National Advisory Committee on the re-design of HPS 'What we heard". Over 20 community stakeholders attended.

October 3,2018: Consultation with local Community Advisory Board (CAB) to introduce transition to Reaching Home from HPS discuss methods for community planning and general Q&A. 15 community stakeholders attended.

January 30, 2019: Consultation with CAB membership and provision of updates on Reaching Home information gathered from national CE meeting, and Q&A session. 17 community stakeholders attended.

March 27, 2019. Consultation with CAB membership and provision of updates on Reaching Home. Overview of 5 priorities and additional community planning requirements, discussion on timelines, and Q&A session. 14 community stakeholders attended.

May 9, 2019: Community Advisory Board Summit, an event where CAB members from 4 Designated Communities in New Brunswick, Indigenous leaders, those with lived experience, and interested members of the public come together to listen to presentations and discuss homelessness in New Brunswick. Presentation on Reaching Home followed by discussions and surveys on how to reduce homelessness in New Brunswick. Over 100 community stakeholders attended.

June 12, 2019: Full Day Community Advisory Board planning session and development of investment targets and outcomes. 20 community stakeholders attended.

¹ Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

September 27 Final review and approval of community plan by the CAB

2. Investment Plan

In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Designated Community stream and Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.

Reaching Home Annual Allocation

2019-2020: \$502,782

2020-2021: \$490,282

2021-2022: \$538,857

2022-2023: \$532,707

2023-2024: \$532,707

	2019-20	2020-21	2021-22	2022-23	2023-24
Housing Services	38%	24%	25%	25%	25%
Prevention and shelter diversion	-	17%	18%	18%	18%
Support Services	17%	17%	18%	18%	18%
Capital Investments	4%	-	-	-	-
Coordination of Resources and Data Collection	29%	30%	27%	26%	26%
Administration	12%	12%	12%	13%	13%
TOTAL	100%	100%	100%	100%	100%

3. Cost-Matching Requirement

In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. If your anticipated community contributions do not project to cost-match funding from both the Designated Community stream and Community Capacity and Innovation stream for each year, explain the circumstances below the table and include a description of the steps you will take to meet the requirement. An example has been included in the Community Plan Reference Guide.

Projected External Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
Government of New Brunswick*	\$685,000	\$685,000	\$685,000	\$685,000	\$685,000	\$3,425 000
Government of New Brunswick^	\$40,000	\$40,000	\$40,000	\$40,000	\$40,000	\$200,000
Government of New Brunswick~	\$15,000	\$15,000	\$15,000	\$15,000	\$15,000	\$75,000
TOTAL	\$740,000	\$740,000	\$740,000	\$740,000	\$740,000	\$3,700,000

*Department of Social Development

^Department of Health

~Department of Post Secondary Training and Labour

4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions. **Note:** Please also ensure you discuss how Indigenous Organizations have been engaged on the design of Coordinated Access, or how they will be engaged.*

Saint John began implementing an initial version of coordinated access in December 2018. It was a referral based system that had multiple partner agencies using a common assessment tool to determine level of need and services required. The By Names list group has an solid foundation for which to evolve to a higher fidelity in Coordinated Access. The CE has been setting the stage for HIFIS 4 implementation for the last 2 years. The CE assisted in the establishment of Homelessness Information Partnership Saint John (HIP-SJ).

We will continue to work with the Designated Community of Saint John's CAB and additional partners in order to exceed the federal minimum requirements on access, prioritization, HIFIS 4 use, coverage and assessment by undertaking the following steps.

1. The CE will continue to engage with the By-Names-List group to further develop Coordinated Access implementation and will establish a governance structure, develop terms of reference, and establish a management of policy and procedures. This table will also establish models for access, common assessment tool, prioritization criteria and referral process by 2020-21.
2. The Community Advisory Board will assist the CE in the development of these procedures and to help engage the broader community in development and implementation of Coordinated Access.
3. Indigenous leaders will be invited to participated in Coordinated Access and all related governance, processes and activities
4. The Homelessness Information Partnership Saint John (HIP-SJ) a committee comprised of homeless serving agencies will support HIFIS 4 implementation and will support planning for governance framework, security procedures, and legal advice on privacy issues.
5. HIFIS 4 training material has been developed but is being updated. Some training on HIFIS 4 has occurred with further role out anticipated early in the 2020-21 year.
6. As with all activities we will seek to engage with Indigenous leaders in the implementation of Coordinated Access.

5. Community-Wide Outcomes

If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.

The Community Advisory Board indicated an interest in tracking youth, seniors and newcomers experiencing homelessness and to further work to identify targets and methodology for these additional outcomes.

6. Official Language Minority Communities

The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.

Saint John is committed to ensuring that we address the needs of homeless persons in both official languages. We will ensure that both activities supported by the CE/Reaching Home and Request for Proposals (RFPs) and project related documentation is available in both official languages. We will ensure that a clause is included in all sub-project agreements to ensure that service providers are prepared to offer services and supports in both official languages.

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.